

October 19, 2020

Dear Nacra 15 and Nacra F16 customer,

We have received reports from Nacra owners about an incorrect fit between the mast base and mast profile.

Findings:

- Too much play between mast foot and mast profile.
- In some cases the mast base was able to penetrate into the mast profile.

Pictures below are from a mast that had too much play and was damaged.



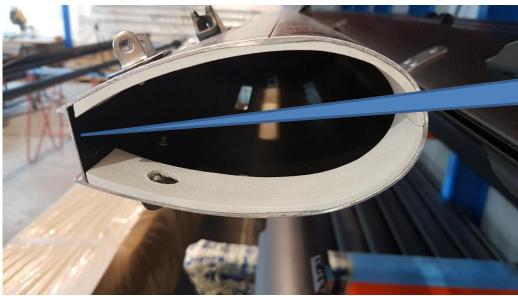


Mandatory Instructions,

Please disassemble your mast base from your mast

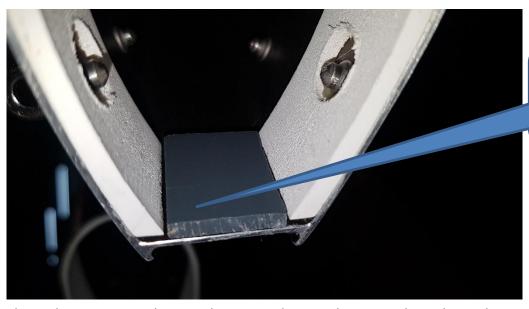
- The mast base can be disassembled by undoing the diamond tension bolt, after the mast is taken down from the boat.
- Check if the standard installed strips are still properly glued inside the mast (see picture below)
- Instal a new 20x30x3mm strip (see instructions below)





Mast as original supplied

The above picture shows the original strips glued inside the mast without the new mandatory strip. Please check if the original strips are still properly glued.



New added strip to stop fore and aft movement

Please glue in a strip as shown in the picture above, with an epoxy base glue. Only use a strip made from a composite material with a measurement of 20x30x3mm. needed

This information is for Nacra customers owning an Nacra F16 built after 2014 and Nacra 15 customers only. If any of the above information is not clear or you need any assistance from an professional. Please contact your local dealer for assistance

Kind regards Nacra Sailing